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CIP
APER NUMB
5

This is a communication from the examiner in charge of your application. COMMISSIONER OF PATENTS AND TRADEMARKS

OFFICE ACTION SUMMARY	
Responsive to communication(s) filed on	
This action is FINAL.	
Since this application is in condition for allowance except for formal mat accordance with the practice under <i>Ex parte Quayle</i> , 1935 D.C. 11, 453	
A shortened statutory period for response to this action is set to expire	
Disposition of Claims	
Claim(s)	is/are pending in the application. is/are withdrawn from consideration. is/are allowed. is/are rejected. is/are objected to.
Claim(s)	are subject to restriction or election requirement.
Application Papers	
See the attached Notice of Draftsperson's Patent Drawing Review, PTC The drawing(s) filed on The proposed drawing correction, filed on The specification is objected to by the Examiner. The oath or declaration is objected to by the Examiner.	is/are objected to by the Examiner.
Priority under 35 U.S.C. § 119	
$\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	§ 119(a)-(d).
☐ All ☐ Some* ☐ None of the CERTIFIED copies of the priority	documents have been
received. received in Application No. (Series Code/Serial Number) received in this national stage application from the International Bur	
*Certified copies not received:	· · · · · · · · · · · · · · · · · · ·
Acknowledgment is made of a claim for domestic priority under 35 U.S.O	C. § 119(e).
Attachment(s)	
Notice of Reference Cited, PTO-892 Information Disclosure Statement(s), PTO-1449, Paper No(s).	
Interview Summary, PTO-413	
Notice of Draftperson's Patent Drawing Review, PTO-948	
Notice of Informal Patent Application, PTO-152	
-SEE OFFICE ACTION ON THE FO	DLLOWING PAGES

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Serial Number: 09/405,335

Art Unit: 2152

1. Claims 1-10 are presented for examination.

2. Claims 1-2, 5-7, and 10 are rejected under 35 U.S.C. § 112, second paragraph, as being indefinite for failing to particularly point out and distinctly claim the subject matter which applicant regards as the invention.

- (a) As to claim 1-2 and 6-7, "the light device" lacks positive antecedent basis.
- (b) As to claim 5 and 10, "the light computer device" lacks positive antecedent basis.

For purpose of examination, Examiner assume applicant meant "the light computerized device".

Corrections are required.

3. The following is a quotation of the appropriate paragraphs of 35 U.S.C. § 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless --

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 4. Claims 1-10 are rejected under 35 U.S.C. § 102(b) as being clearly anticipated by **Kikinis** patent no. **5,727,159**.

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Serial Number: 09/405,335

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As to claim 1, Kikinis teaches the invention as claimed, including a communication 5. center having agent workstations, server-based software tools, and server-based data storage, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as an agent with full access to data and software tools of the communication center (figure 2), the system comprising:

a proxy server executing a software suite (Proxy server 19, figure 2);

a first two way data link between the proxy server and one of a server or a workstation a the communication center (col. 4 lines 15-34); and

a second two way data link between the proxy server and the light computerized device used by the remote agent (col. 5 lines 34-52);

characterized in that the proxy server, by the software suite, upon establishing a connection over the second data link, ascertains hardware and software characteristics of the light computerized device, establishes a connection to a server or a workstation at the communication center over the first two way data link at direction of the light computerized device, accesses data and operates software at the communication center on behalf of and according to direction from the light computerized device, transforms the data and results of the software operations into a form useable by the light device, and transmits the transformed information to the light computerized device via the second two way data link (col. 5 line 62 - col. 6 line 36).

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6. As to claim 2, Kikinis teaches said light computerized device is one of a hand held computer, a personal digital assistant, a portable laptop computer, and a cell telephone (col. 4 lines 35-64).

- 7. As to claim 3, Kikinis teaches the proxy server is a LAN connected server in the communication center (col. 4 lines 29-34, and col. 5 lines 53-61).
- 8. As to claim 4, Kikinis teaches the second two way data link is one of a dial up telephone connection, a wireless connection or a data packet connection via the Internet (col. 5 lines 44-52).
- 9. As to claim 5, Kikinis teaches the proxy server and the light computerized device execute an instance of a Nano browser enabling Internet Protocol communication over the second data link (col. 7 lines 1-12).
- 10. Claims 6-10 have similar limitations as claims 1-5; therefore, they are rejected under the same rationale.
- 11. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Le H. Luu, whose telephone number is (703) 305-9650.

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The examiner can normally be reached Monday through Friday from 7:30 AM to 5:00 PM.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Mark Rinehart, can be reached at (703) 305-4815.

Any inquiry of a general nature of relating to the status of this application should be directed to the Group receptionist whose telephone number is (703) 305-9600.

Any response to this action should be mailed to:

Commissioner of Patents and Trademarks
Washington, D.C. 20231

or faxed to:

(703) 308-9051, (for formal communications intended for entry)

Or:

(703) 305-7201 (for informal or draft communications, please label "PROPOSED" or "DRAFT")

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Hand-delivered responses should be brought to Crystal Park II, 2121 Crystal

Drive, Arlington. VA., Sixth Floor (Receptionist).

LE HIEN LUU PRIMARY EXAMINEP

October 13, 2000